



## Mackie Jones

Senior Human Resources Consultant  
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*Senior Executive with over 25 years of diverse experience in US and International Human Resources, specializing in people development, strategic planning, innovative thinking, and leadership.*

### Recruitment and Administration

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- Opened more than 25 Five Star/Diamond Resorts and/or Executive Hotels in the US and Pacific Rim
- Recruited and developed career path planning for small, medium, and large enterprises as well as multi-governmental agencies
- Guided Relocation Services for any location in the world stress free

### Labor Relations

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- Versed in Labor Relations and operated both non-union and union organized properties
- Testified in NLRB hearings representing the Company
- Conducted Mediation and Arbitration

### Benefits

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- Experience in administration of benefit programs and consolidation of administrative functions
- Developed 401(k) for multi-property groups and non-qualified pension plans for Senior Executives
- Senior Trustee of several Taft-Hartley multi-employer Health and Welfare and Pension Trust Funds
- Knowledgeable in Self Insured and Full Cafeteria Plans

### Training

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- Demonstrated success in Training and Development programs, earning recognition of a major University (Griffith University in Australia)
- Skilled Presenter in both small and large groups
- Adjunct Professor

### Employee Relations

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- Creative thinker, able to solve problems by identifying source and charting logical course of action
- Constantly focuses on Company's best interest while developing new ideas with other senior members
- Empathetic communicator, able to eliminate cultural and other barriers adapting to business protocols, including within the global environment
- Conflict resolution; mediation
- Strategic planning

## In the last 25 years, Mackie's Professional Experience included the following:

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- Human Resources Consultant (listed are a few of her clients)
  - Southwest Administrators – Special Projects
  - The Lodge at Koele & The Manele Bay Hotel
  - Pebble Beach
  - Grand Wailea
  - Regal Hotel Group—China
  - Mauna Lani Bay and Bungalows
  - The City of Las Vegas
  - Freeman Company
  - AGC & NCA
  - Las Vegas Fire Fighters
  - Las Vegas Convention Center
  - Area 51 Test Site
- Vice President of Human Resources
  - Caesars Palace
    - 10,000 Employees with 5 different unions. Opened the new additional towers and the Forum Shops
  - Pan Pacific Hotels and Resorts
    - International Hotel Company with 27 hotels Domestic and Internationally in Fourteen (14) different countries
- Regional Director of Human Resources and Training
  - Sheraton Corporation
    - Now known as Starwoods. Was on their Opening and TroubleShooting Team that assisted all hotels in the US
- Director of Human Resources
  - Hawaiian Regent Hotel
  - Mauna Lani Bay and Bungalows
  - Sheraton Royal Waikoloa
  - Sheraton Waikiki
  - Sheraton Molokai
  - Ala Moana Hotel

Planning Services of Hawaii, Inc.

